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URBANISM NEXT EUROPE  
**2021** 

# CoVCAP

Necessity, Mother of all Inventions

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Budapest University of Technology and Economics

 [@UrbanismNextEU](#) [#UNextEU](#) 



# The project

## CoVCAP

Coordinating **V**olunteers Supporting **C**ovid-19 **A**ffected **P**ersons





Urban Mobility – COVID-19 Crisis Response 2020



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# The consortium

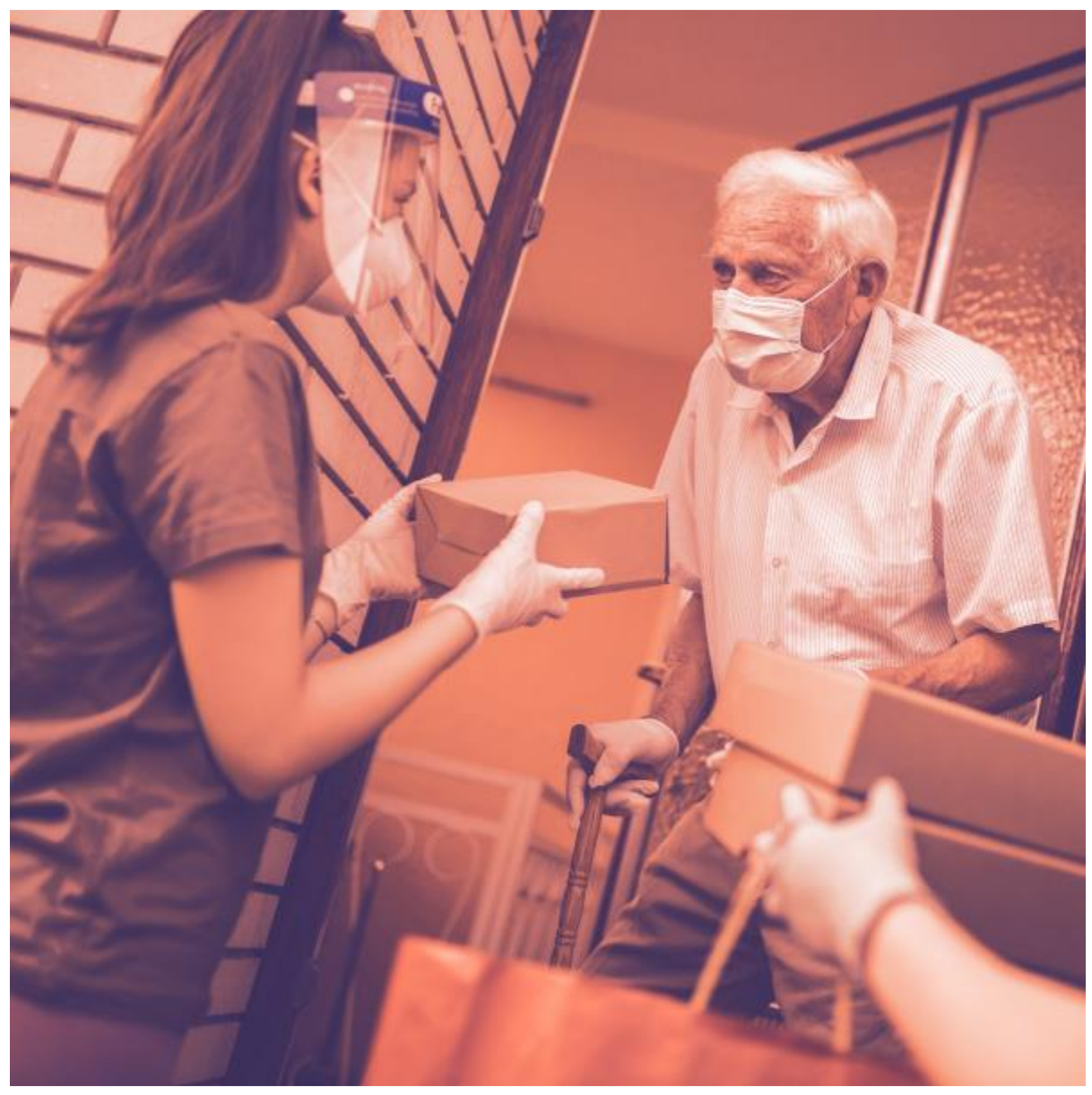
-  Municipality of Budapest
-  Budapest University of Technology and Economics
-  [ui!] Urban Software Institute
-  [ui!] Urban Institute Hungary



Urban Mobility



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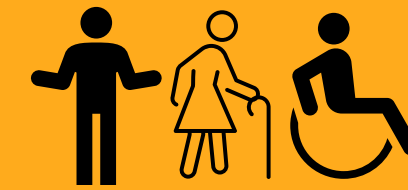


# Motivation

Supporting:

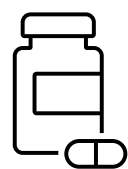
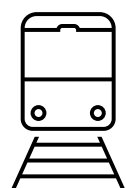
- Vulnerable people
- Volunteers
- Coordinators





# Vulnerable people

- Old people
- Disabled people
- Ill people
- People in quarantine



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# Volunteers

- Social services
- Charities
- Private person



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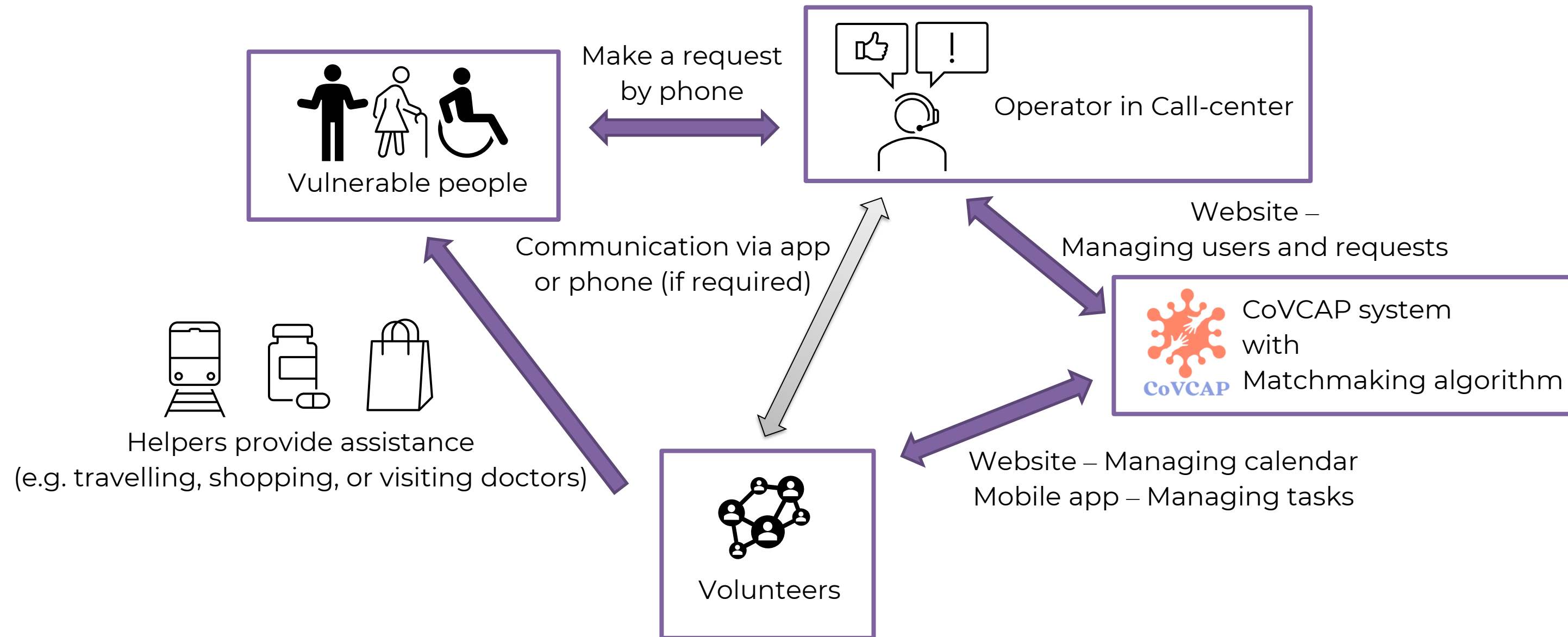
# Coordinators

- Social services
- Charities
- They operate the call center.



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# CoVCAP connects the participants

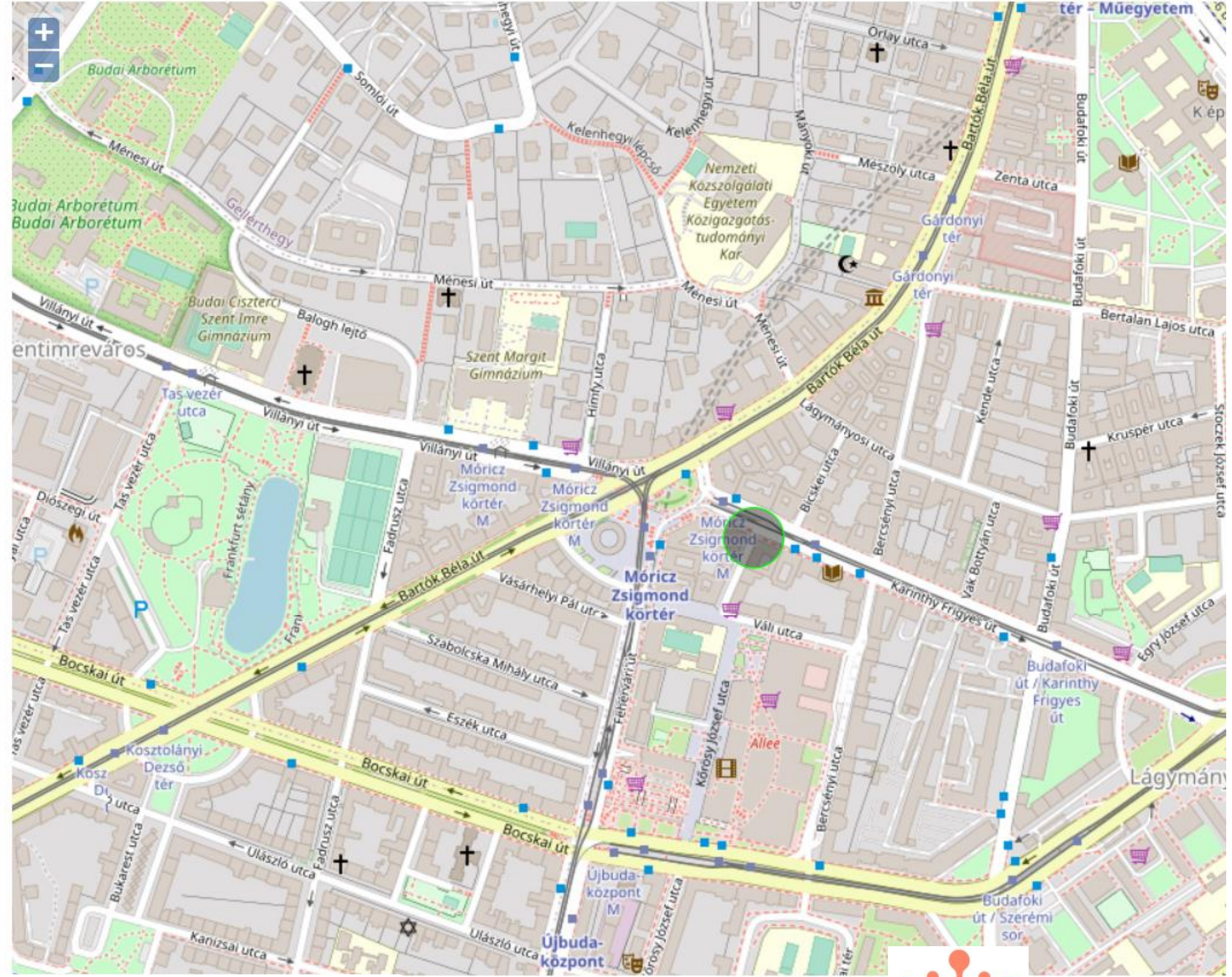




# Operators



- Monitoring
- Map
- Ongoing Trips
- Trips
- Orders
- Messages
- Data
- Passengers
- Guides
- Calendar
- Guides
- Stations
- Orders
- Create Schedules
- Account
- Password
- Logout





All volunteers



New request  
(date, time, place)



Available volunteers

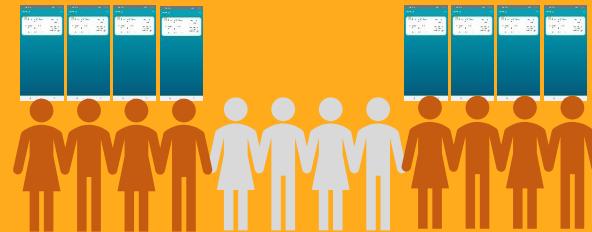
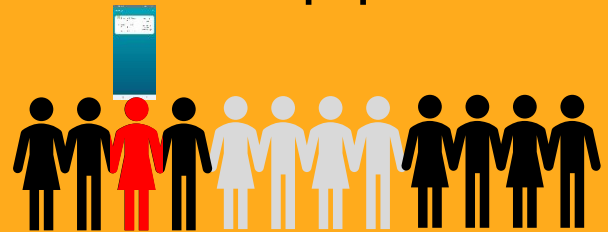


Selecting a single

Broadcasting

Task in app

Task in app



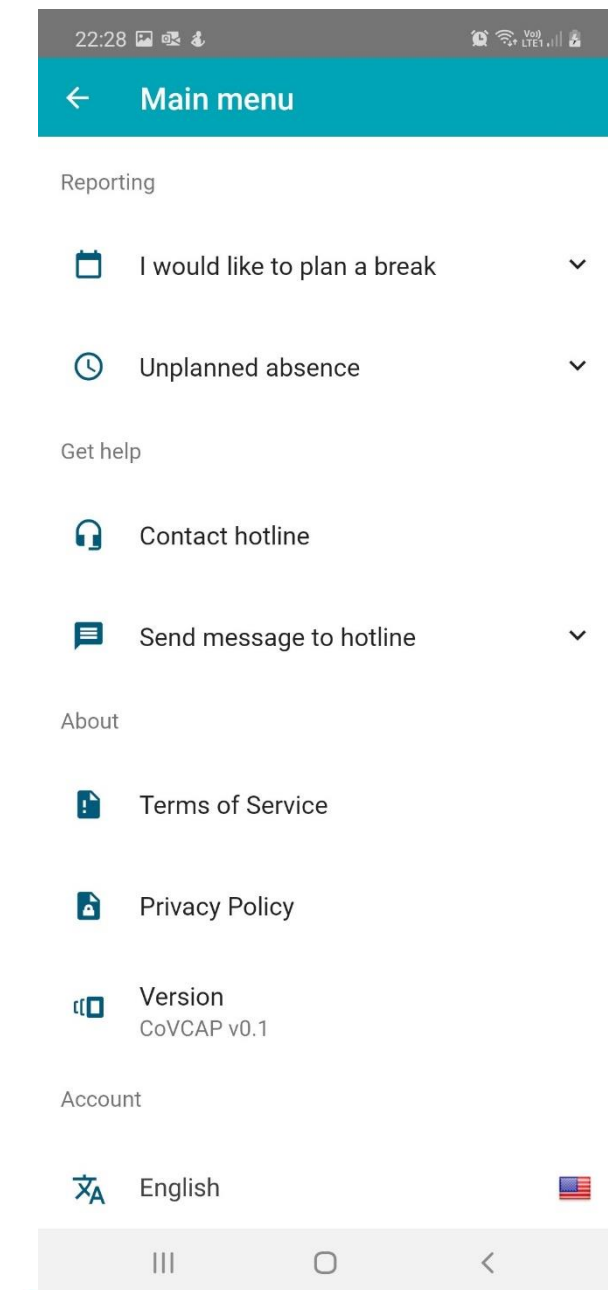
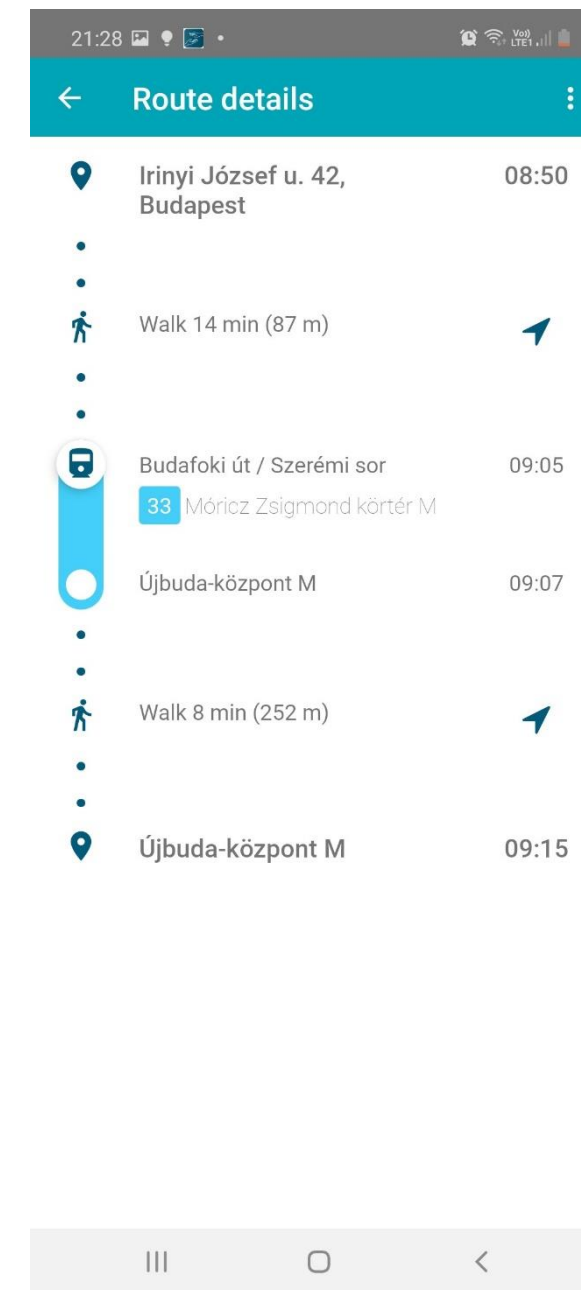
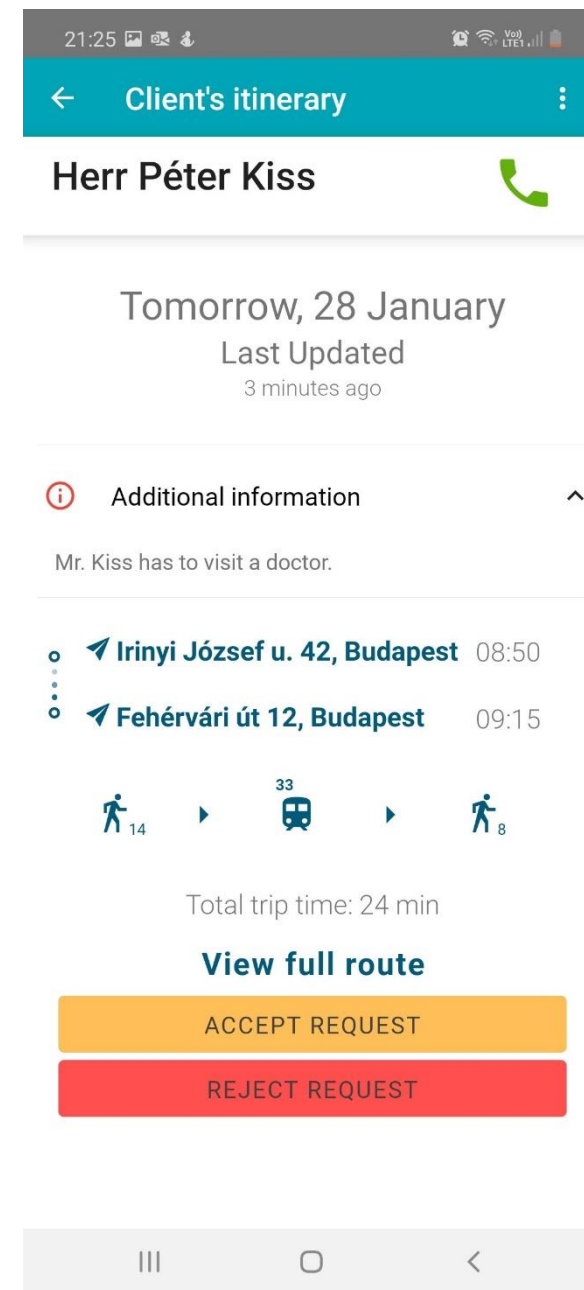
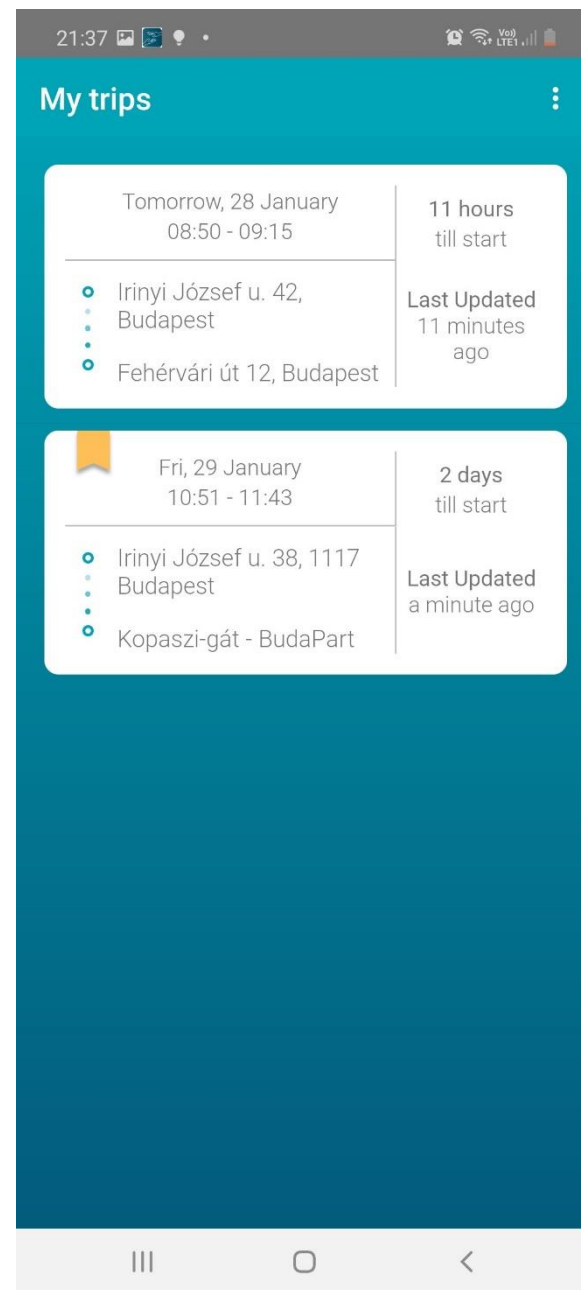
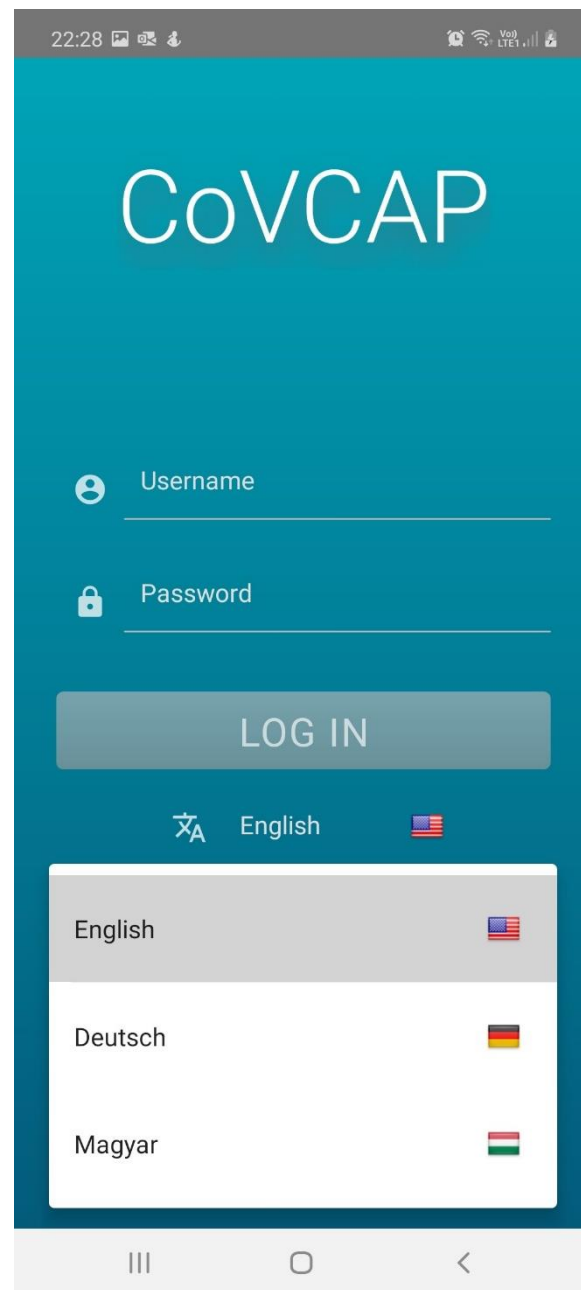
# Matchmaking

Goal:

Finding a volunteer for a task



# Mobile app for volunteers



# Calendar of volunteers



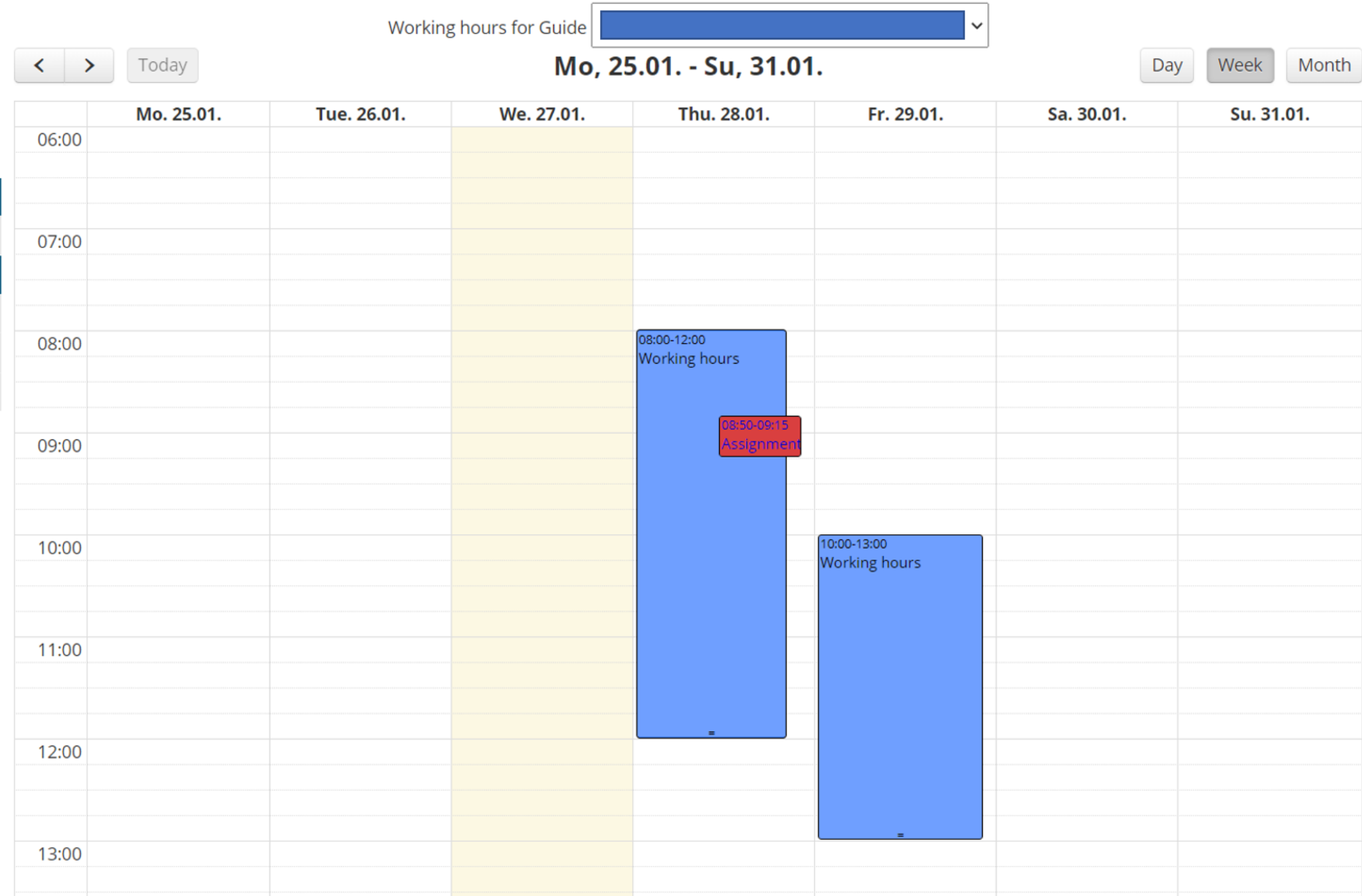
Calendar

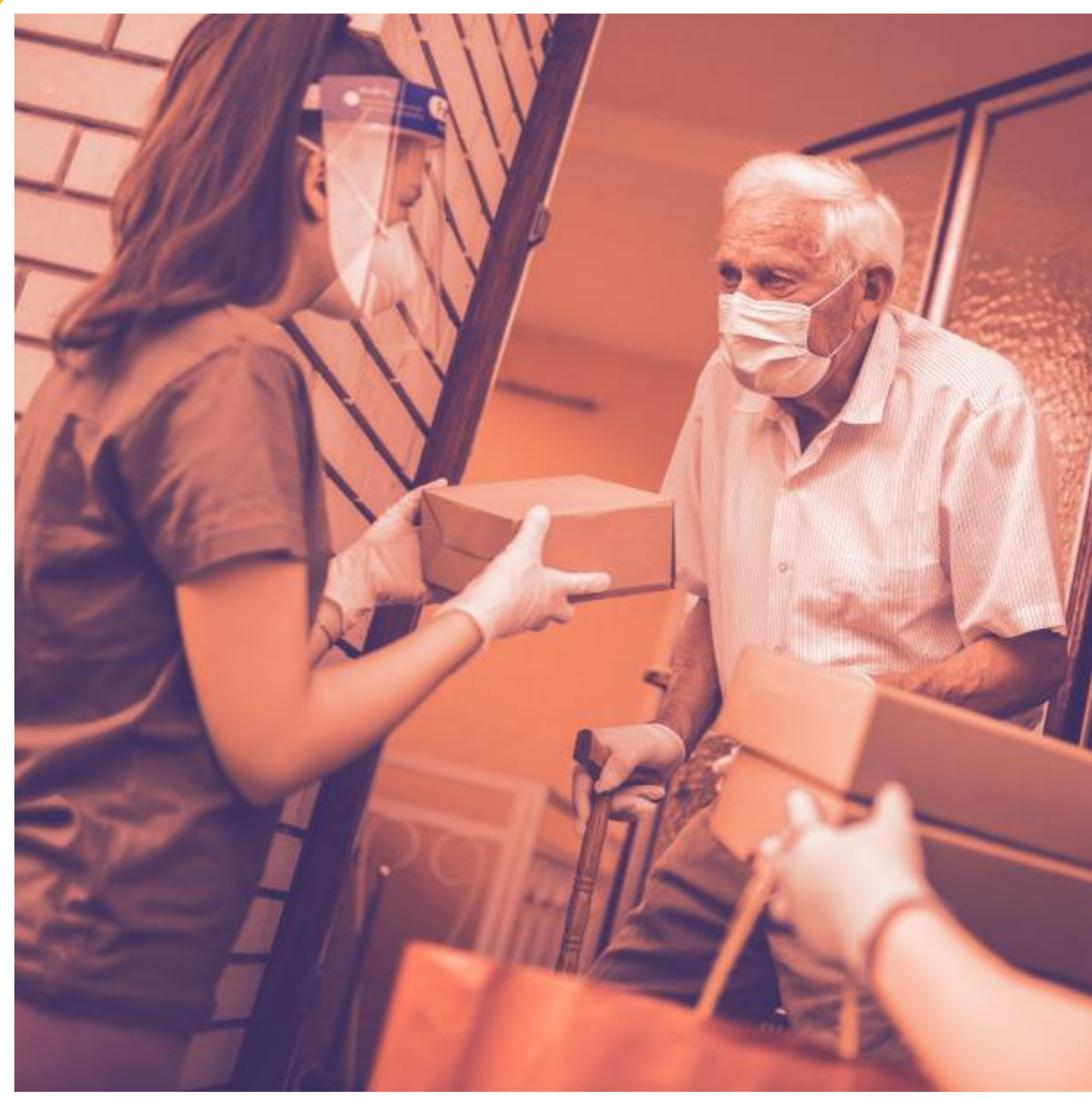
Guides

Account

Password

Logout





# The pilot project

Budapest:

- Újbuda
- Students from a catholic community
- Training and helpdesk



# Experiences

- Training of elderly operators
- Usage of app
- Question of responsibility
- Further development



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# Thank you!

Do you have any question?

Ask **Emese Gincsiné Szádeczky-Kardoss**, [info@covcap.eu](mailto:info@covcap.eu)

